



Your guide to recycling and waste services



Thank you

from



Rutland
County Council

**Thanks to the hard
work of local residents,
Rutland has one of the
best recycling rates
in the country!**

Please remember:

- All bins must be out ready for collection at the edge of the property, or other agreed collection point, by 7am on collection day. Collection times can and do vary.
- Bins containing the wrong items, too heavy for the operatives to reasonably move or for the collection vehicle to lift will not be emptied.
- Only bins with lids fully closed will be emptied as even slightly open lids can be damaged by the lifting mechanism on the collection vehicles. Any waste or recycling left on top of or by the side of bins will not be collected.
- The services operates on an alternate weekly basis with black bins emptied one week and grey the next. Green bins are collected on the same day as either your grey bin or your black bin depending on where you live.
- When we experience severe weather like high winds, snow and ice, heavy rainfall or heatwave conditions, the service may be suspended or cancelled in order to protect operatives, residents and your property.
- When we have to change collections because of inclement weather, pandemic restrictions etc we will keep residents informed through our website and emails to Parish Councils/Meetings.
- The service does not operate on Christmas Day, Boxing Day or New Year's Day. See later pages for further details. During all other bank holidays, collections take place as usual.

**Your collection day has not changed unless
you have been notified otherwise.**

**If you do not know your collection day please
visit www.rutland.gov.uk or call 01572 722577**

What happens to my waste and recycling?

Grey bin



Recycling from the grey bins is taken to a Material Recovery Facility (MRF) in Leicestershire where it is sorted, baled and sent on for reprocessing into new products

Green bin



All garden waste from the green bins is taken to a wind-row composting site at Colsterworth where it is used to produce a soil improver used on local farmland

Black bin



Waste from the black bins is taken to Eastcroft Energy from Waste (EfW) Facility in Nottingham. The energy produced through the process is used to provide heat and power to domestic and commercial premises across the city



What goes in my grey recycling bin?

(Some properties use **blue bags** for recycling)

Help us
make the most of
your recycling

- ✓ Please **DON'T BAG** any items as this makes them difficult to process
- ✓ All items need to be **CLEAN**, **DRY** and **LOOSE**

✓
YES

Mixed glass, bottles and jars



All coloured and clear glass, including tops and lids.

NO milk bottles, Pyrex, sheet glass or broken drinking glasses

✓
YES

All paper



Newspapers, magazines, junk mail, all envelopes, shredded paper, directories, catalogues and non-metallic wrapping paper

✓
YES

Cardboard



Cereal boxes, food boxes, large boxes (broken up), cardboard packaging

✓
YES

Metal packaging (including foil)



All food tins and drinks cans, empty household spray cans and aerosols, foil and foil packaging

There is no need to remove lids from bottles and jars or to flatten items before putting them in the bin

✓
YES

Plastic packaging (not black plastic)



Yoghurt pots, food tubs, food trays, rigid packaging from biscuits, sweets etc, packaging from cleaning and washing products

NO black plastic, bubble wrap, sweet or biscuit wrappers, crisp bags, polystyrene, compostable or degradable packaging

✓
YES

Plastic bags



Carrier bags, bread bags and plastic film from fruit punnets and ready meals

NO compostable starch magazine wrappers, crisp packets or cling film

✓
YES

All plastic bottles



All clear and coloured plastic bottles from around the home

✓
YES

Cartons and coffee cups



All drinks cartons including Tetra Pak and coffee cups. Items must be clean, dry and lids must be removed

✓
YES

Large tins



Biscuit and sweet tins

✓
YES

Household batteries



Small batteries such as AA, AAA, AAAAA, 9 volt, C, Coin and button cells including rechargeable batteries

NO car batteries or other large batteries

✗

Please DON'T put textiles or disposable nappies in your grey bin.

Textiles like clothing, towels or bedding can be disposed of at our civic amenity sites in Morcott and Cottesmore, at charity shops, or in charity bags that are posted through letter boxes. Disposable nappies can't be recycled and should go in your black bin. **You could also try switching to reusable nappies** – they're kinder to the environment and will save you money! Try a real nappy kit for FREE by emailing environment@rutand.gov.uk





What goes in my green garden waste bin?

Please place items loose inside the bin

Compostable non-food items only

✓
YES

Grass cuttings



✓
YES

Hedge trimmings



✓
YES

Twigs and small branches



✓
YES

Leaves



✓
YES

Weeds



✓
YES

Old plants and flowers



No plant pots

X

Please do NOT put the following items in your green bin:



BBQs

(Black bin)



Pet waste

(Black bin)



Food

(Black bin)



Plastics

(Grey bin)



Compostable bags or magazine wraps
(Black bin)



String, wire or pumice
(Black bin)



Kitchen vegetable peelings
(Black bin)



Rubble/soil
(Recycling Centre)

£40
per bin
per year



**Go
Green**
with your
**Garden
Waste**

To subscribe visit **rutland.gov.uk/greenwaste**
or call **01572 758488**

- The annual subscription runs from 1st April to 31st March.
- Collections are fortnightly but reduce to monthly during December, January and February (see centre pages for collection calendar).
- If you choose not to subscribe, garden waste can be taken to the Household Waste Recycling Centres (tips) – see pages 12 and 13.
- A discount is available if someone living at the property is in receipt of Local Council Tax Support. No other concessions are available.
- If you sign up part way through the year the full annual cost will apply.
- No refunds will be given for cancelled subscriptions after 14 days of purchase.

Q Doesn't my Council Tax already pay for domestic green waste collections?

A: No, this is an additional service.

There is no legal requirement to provide a kerbside collection of green waste. The income from charging for the collections makes the service self-financing.

Q Can every property have a green bin?

A: No, only domestic properties are eligible. We reserve the right to assess properties to ensure they are suitable to receive a collection. Only those assessed as suitable will be eligible for the service.

Q What if I move house?

A: The subscription is tied to the property, not an individual. If you move house you must leave any green bins and stickers at the property.

Q How will you know to collect my bin?

A: Once you have subscribed you'll receive a sticker which must be displayed on your bin.

Q Do I get a refund if my collection is missed?

A: No. Genuine missed collections are rare. Please see page 2 for more information about how to present your bin and what to do if it is missed.



 **Grey bin**
collection day

 **Black bin**
collection day

April 2021

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May 2021

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

August 2021

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September 2021

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

December 2021

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13 ^x	14 ^x	15 ^x	16 ^x	17 ^x	18	19
20 ^x	21 ^x	22 ^x	23 ^x	24 ^x	25	26
27 ^x	28 ^x	29 ^x	30 ^x	31 ^x		

January 2022

M	T	W	T	F	S	S
					1	2
3 ^x	4 ^x	5 ^x	6 ^x	7 ^x	8	9
10 ^x	11 ^x	12 ^x	13 ^x	14 ^x	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31 ^x						



During December, January and February, **green bin** collections are less frequent as the level of garden waste decreases. Dates marked with a cross indicate that no green bin collections are due to take place.

recycling collection calendar

My collection day is:

My **green bin** is collected on the same day as my **black/grey bin** (delete as appropriate)

Fill in your details here

June 2021

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July 2021

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

October 2021

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November 2021

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

February 2022

M	T	W	T	F	S	S
	1 x	2 x	3 x	4 x	5	6
7 x	8 x	9 x	10 x	11 x	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

March 2022

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

If you are on the separate 'Farms and Lodges collection round' you will follow an alternative collection schedule i.e. you will have your black bin collected on the week the rest of the county has their grey bin collected.



YES

Your black bin is for those last few non-recyclable items including:

Black plastic



Household waste



Plant pots



Disposable nappies



Food waste including vegetable peelings



Crisp packets



Polystyrene



Bubble wrap / packaging foam



Please do NOT put the following items in your black bin:



Recycling
(Grey bin)



Garden waste
(Green bin)



Electrical items
(Household Waste Recycling Centre)



Rubble/soil
(Household Waste Recycling Centre)

What's in the average Rutland black bin?



Almost half of waste going into the back bin is food waste.

How much do you throw away?

Electronics 1%
Textiles 2%

Items that could have been reused or recycled at a HWRC (tip)

30%

Recycling that could have gone into the grey bin (as long as it's clean and dry)

Metals 3%
Glass 3%
Paper /card 10%
Plastics 14%

Kitchen waste
49%

The rest
18%

LOVE
FOOD
hate waste

Food that perhaps could have been eaten



Things we can't recycle currently

Household waste recycling centres

Also
known as
'The Tip!'



Rutland
County Council

 Rutland recycles

**There are two household waste recycling
centres in Rutland:**

Cottesmore

Burley Road (B668)
LE15 7BZ

North Luffenham

North Luffenham Road
Morcott, LE15 9DW

**Covid-19 has effected the operation of both sites.
Cottesmore is closed until further notice.**
















**Please check www.rutland.gov.uk or call our
customer services for the latest information on
HWRC opening days and times.**

Automatic Number Plate Recognition (ANPR) is in use at our HWRC's. The system monitors vehicle access and prevents abuse of the facility by unauthorised users such as traders and businesses.

From 1st April 2021, Rutland residents wishing to use the sites must re-register their details, this applies even if you have previously been registered. Registering can be done quickly and easily via www.rutland.gov.uk or by calling 01572 722577.



Both of our household waste recycling centres accept a wide range of materials for recycling and disposal including:

 cardboard	 fridges & freezers	 batteries	 furniture	 hardcore & rubble
 glass	 telecoms & computers	 fluorescent tubes	 textiles	 wood & timber
 garden waste	 tvs & monitors	 food tins & drink cans	 scrap metal	 gas bottles
 used engine oil	 car batteries	 tyres		



The centres DO NOT accept the following items:

- Waste produced by a trader or business (this includes home based businesses)
- Asbestos and cement bonded sheets
- Clinical Waste
- Fireworks and other explosives
- Excessive amounts of chemicals

Other services provided by the Council

- **Assisted collections:** If you cannot move your bins yourself (due to age or a medical condition) and have no one else who could do this for you, you can apply for an assisted collection.
- **Additional bins:** Households producing large amounts of recycling can request an additional grey bin free of charge. Households with five or more permanent residents may be able to have an additional black bin.
- **Disposal of bulky waste:** Large items can be collected as part of the Councils bulky waste collection service. A charge is payable for this service.
- **Community litter picking kit:** We have a community litter picking kit that we can loan to Parish Councils, community groups and individuals if you want to organise a litter pick in your local area. We'll deliver the kit and collect it once you're done, along with any rubbish that you pick up.

Please contact us for more information about any of these services.

Frequently Asked Questions

What should I do if my bin is not emptied on its normal day?

If your bin was out in the correct place before 7am on the day of collection you should report this to the Council within two working days.

What if my bins are broken or go missing?

The bins remain the property of the Council although householders are responsible for keeping them in reasonable condition. If a bin is damaged or goes missing, get in touch with us and we will deliver a replacement free of charge.

Why can't I put kitchen waste into my green bin?

Government regulations mean that normal composting sites are not allowed to accept any kitchen waste due to disease control measures introduced after the identification of BSE.

How do I keep my bin clean and fresh?

Do not leave opened food containers or unwrapped food, including pet food, around your home - wrap it and put it into your black bin as soon as possible. Otherwise flies may lay eggs on it before it reaches the bin. Store your bin out of direct sunlight, keep the lid firmly closed, rinse and dry all food containers before placing them into the grey bin and give the bins an occasional rinse out.

Why can't I put black plastics into my grey bin?

Plastics are sorted by optical scanners which use the reflection of light to identify the types of plastic. Black plastic does not reflect light so can not be sorted by the scanners and could end up contaminating the other materials.

My bin has been emptied but there is still waste trapped inside. What should I do?

Please make sure that bins are not overfilled to avoid waste becoming compacted and trapped inside. You may need to loosen waste with a broom handle prior to collection. If any waste has been left trapped inside the bin following the collection, this will need to be loosened prior to the bin being emptied on your next scheduled collection.

 Follow @RutlandCouncil

For more information visit www.rutland.gov.uk or call 01572 722577 or email environment@rutland.gov.uk

Keep Rutland clean

Fly-tipping is a criminal offence



If waste originating from your property is found to have been fly-tipped you may be prosecuted and run the risk of a £5,000 fine and a criminal record.

If you use an unlicensed waste carrier you run the risk of having your waste fly-tipped. This causes pollution and environmental damage, and also means that the Council Tax payer has to fund the clear-up costs.

Unlicensed waste carriers are likely to cut corners to offer their services at lower prices, unfairly undercutting legitimate businesses who take their environmental responsibilities seriously.

Follow these tips to make sure you stay legal:

- **Never accept unsolicited offers to have waste taken away:** Get more than one quote and expect to pay a reasonable fee. An unusually low quote, or an offer to take rubbish away for free should be treated with suspicion.
- **Ask for details of their waste carrier registration:** You can check if they are registered waste carriers by searching the Environment Agency's online public register or by calling 03708 506 506.
- **Record the vehicle registration numbers of any vehicle used to take your waste away:** The waste carrier may be less likely to dump your waste if they know the vehicle registration has been recorded. If waste is dumped and is traced back to you, we will have more information to trace the culprits.
- **Don't be afraid to ask questions:** Always ask what is going to happen to your waste. A legitimate, professional waste carrier who wants your business should not object to being asked reasonable questions.

Christmas and New Year bin collections 2020/21



Changes effect **grey** and **black** bin collections only

Over the Christmas and New Year period, some bin collection days will change. These changes also apply to properties on the 'Farms and Lodges' collection rounds.

Usual collection day:	New collection day:
Monday 21st December	Saturday 19th December
Tuesday 22nd December	Monday 21st December
Wednesday 23rd December	Tuesday 22nd December
Thursday 24th December	Wednesday 23rd December
Friday 25th December	Thursday 24th December
Monday 28th December	Tuesday 29th December
Tuesday 29th December	No change
Wednesday 30th December	No change
Thursday 31st December	No Change
Friday 1st January	Saturday 2nd January
Monday 4th January	Normal service resumes

If you do not know your collection day please visit www.rutland.gov.uk or call 01572 722577



There is no **green bin** collection during this period. See pages 8 and 9 for more details.

Rutland County Council, Catmose, Oakham, Rutland LE15 6HP
Tel: 01572 722577 Email: environment@rutland.gov.uk